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REGAL TELEPHONE COMPANY

TARIFF

FEBRUARY 29, 2000

APPROVED FOR FILING
DECISION #: 62279

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TELECOMMUNICATIONS SERVICES

Application of Tariff

This tariff sets forth the service offering, rates, terms and conditions applicable in to the furnishing of intrastate communications service by **REGAL TELEPHONE COMPANY, INC.** (hereinafter "Company"). This tariff is on file with the Arizona Corporate Commission (hereinafter "Commission") and copies can be inspected at the Company's place of business during normal business hours.

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TELECOMMUNICATIONS SERVICES

SECTION 1 - DEFINITIONS

Terms used generally throughout this tariff are defined as follows:

Account Number - A unique number assigned to a customer.

Advance Payment - Payment of all or part of a charge required before start of service.

Authorized User - A person that either is authorized by the Customer to use local exchange service at the Customer's location, or is placed in a position by the customer, either through acts or omissions, to use local exchange telephone service.

Authorized Code - A numerical code, one or more of which are assigned to Customer to enable Company to identify use of service on their account and to bill Customer accordingly. Multiple authorization codes may be assigned to Customer to identify individual users or groups of users on Customer's account.

Commission - Arizona Corporate Commission

Company - Regal Telephone Company, Inc., a Montana corporation, the issuer of this Tariff.

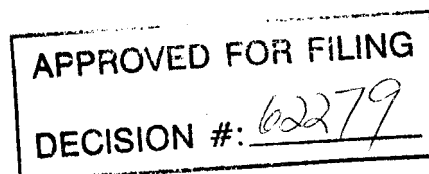
Competitive Local Exchange Carrier (CLEC) - Denotes a common carrier that is issued the necessary Certificate to provide local exchange telecommunications service.

Customer - The entity which orders service, uses and/or is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer-Provided Equipment - Terminal Equipment, as defined herein, provided by the Customer.

Demarcation Point - The premises wire demarcation point begins where the Customer's inside wire connects to the intra-building network cable. In the case of no intra-building network cable, the demarcations point is the point of entry at Company's entrance facility. This demarcation point separates the responsibility of the end user from that of a vendor or Company's vendor of choice for premises wire repair and Customer Provided Equipment trouble isolation.

Disconnection - The disconnection of a line, circuit, or port connection being used for existing service.



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Exchange Carrier - Any individual, partnership, association, joint-stock company, trust, government entity or corporation engaged in the provision of local exchange telephone service.

Exchange Service - The furnishing of service for telephone communication within a local service area in accordance with the provision of this Tariff.

Incumbent Local Exchange Carrier (ILEC) - Any certified local exchange company who held a Certificate of Necessary and Convenience before September 1, 1995.

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on specific circumstances of the Customer's situation.

Local Access and Transport Area (LATA) - An area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communication services.

Local Call - A completed call or telephone communication between a calling Station and any other Station within the local service area of the calling Station.

Local Service - Service which provides for exchange telephone communication within the local service area at rates and under regulations as provided in this Tariff.

Local Service Area - That area within which a Customer to exchange service can make telephone calls at exchange rates. A local service area may be made up of one or more central office areas or exchange areas.

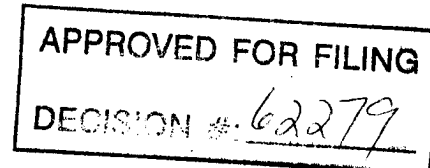
Non-Recurring Charges - The one-time initial charges for service or facilities, including but not limited to charges for processing and installation, for which the customer becomes liable at the time the Service Order is executed.

Premises - Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings or continuous property.

Premises Inside Wire - Inside premises wire refers to all non system inside telephone wire on the Customer's side of the inside wire demarcation point but does not include Customer premises equipment.

Recurring Charges - The monthly charges to the Customer for services, facilities and/or equipment, which continue for the agreed upon duration of the service.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order of this Tariff, in which case



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the Service Commencement Date is ~~the date~~ of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order - The request for local exchange services executed by the Customer and the Company in a format specified by the Company.

Services - The Company's local and inter-exchange telecommunications service offered to the Customer within the State of Arizona.

Speed Dial - Provides an end user with the option to call selected directory numbers by dialing a one or two digit code.

Station - Telephone equipment from or which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

End User (User) - A Customer or any other person authorized by the Customer to use Services provided under this Tariff.

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TELECOMMUNICATIONS SERVICES

SECTION 2 - REGULATIONS

Undertaking of the Company

Scope

The Company undertakes to furnish intrastate telecommunications services within the State of Arizona under the terms of this Tariff as a Reseller. The Company's Customer Service Center business hours are Monday through Friday, 9:00 am to 6:00 pm, and Saturday, 10:00 am to 5:00 pm.

The Company is responsible under this Tariff only for the services and facilities provided herein. Should customers use such services and facilities to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

Shortage of Equipment or Facilities

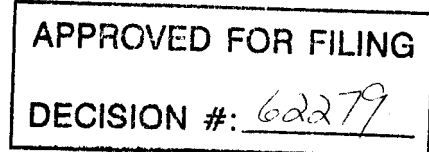
The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

The furnishing of service under this Tariff is subject to availability on a continuing basis of all necessary facilities from the Incumbent Local Exchange Carrier or other providers to the Company for resale.

Terms and Conditions

Except as otherwise provided herein, the minimum period of service is thirty (30) days. All payments for service are due in advance on the date specified by the Company. Service may be discontinued if a Customer's account is not paid in full on the due date. All calculations of dates set forth in the Tariff shall be based on calendar days. Should the applicable date fall on a Sunday or Federal holiday, the Customer will be permitted to make payment on the next regular business day.

At the expiration of any term specified in a Customer Service Agreement, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Agreement and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Agreement shall survive each termination.



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This Tariff **shall** be interpreted and **governed by** the laws of the state of Arizona.

Another telephone company must not **interfere** with the **right of** any person or entity to obtain service directly from the Company.

The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of business.

Liability of the Company

The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. With respect to any other claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration (of any service or facilities offered under this Tariff, and subject to the provisions under *Allowance for Interruption of Service*, Company's liability, if any, shall be limited as provided herein.

The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but limited to: natural disasters, floods, fire, explosions or other catastrophes; and law, order, regulation, direction action or request of the United States government or any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state or local governments, or any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

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The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omission of other common carriers or local exchange carriers.

The Company shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demand, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company excluding attorney's fees. With the Customer's initial service order, Customer acknowledges and accepts the provisions of this section as a condition precedent to such installations.

The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services of equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's employees. No agents or employees of other participating carrier shall be deemed to be agents or employees of the Company.

Notwithstanding the Customer's obligations as set forth below, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff.

The entire liability of the Company for any claim, loss, damage, or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

The Company makes no warranties or representations, express or implied, including warranties or merchantability or fitness for a particular use, except those expressly set forth herein.

The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities, or services which are interconnected with Company services.

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No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

With Respect to Emergency Number 911 Service

1. This service is offered as an aid in handling assistance calls in connection with emergency services including but not limited to fire, police, and medical response. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
2. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, or occasion by the use of Emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employee or agents of any one of them.

Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, Company or ILEC equipment or facilities additions, removals, or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but may affect many Customers' services. No specific advance notification is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, notification to the Customer may not be possible.

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Provision of Equipment and Facilities

The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer. Company will notify Customer of any delays in the provision of services pursuant to the terms and conditions of the Arizona Corporate Commission guidelines, rules or Acts.

The Company shall cause the ILEC to maintain its own facilities which the Company furnishes to the Customer. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or to otherwise interfere with any of the facilities provided by the ILEC.

The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents, or employees to the Customer's premise when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the ILEC or the Company, including but not limited to the Customer.

The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. If such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- (b) The reception of signals by Customer-provided equipment.

Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the ILEC, its agents or contractors.

Prohibited Uses

The services of the Company shall not be used for any lawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits.

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Obligations of the Customer

General Obligations

The Customer shall be responsible for:

- (1) Payment of all applicable charges pursuant to this Tariff.
- (2) Providing necessary information to place orders including but not limited to: name(s), address(es) of the person(s) responsible for the payment of service charges; and the name(s), telephone number(s), and address(es) of the Customer contact person(s).
- (3) Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company or ILEC facilities and equipment installed on the premises of the Customer.
- (4) Any costs associated with alerting the structure to permit installation of the ILEC-provided facilities. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.
- (5) Any costs for damages to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by negligence. Upon reimbursement for damages, Company will cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (6) Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

Payment Arrangements

Payment for Services

Taxes

The Customer is responsible for the payment of Federal, state, and any related taxes (e.g., gross receipts tax, sales tax, county/municipal utilities tax). These taxes are paid by the Company to the ILEC. Taxes on the Company's net income assessed in conjunction with the services used are excluded.

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Federal Access Charge

The end user common line charge imposed by order of the FCC, currently \$3.50, is paid by the Company to the ILEC and will be charged in addition to the rates stated in this Tariff.

Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or authorized users. Objections must be received by the Company within fifteen (15) days after the due date, or the charges shall be deemed correct. Should the Customer refuse to pay, the charges will become binding upon Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

Collection of Charges

Customer's monthly service provided by Company shall be prepaid by Customer for each one-month period. If payment is not received within fifteen (15) days of the due date, service is disconnected.

Customer may pay for service by cash, cashier's check, or money order.

Disputed Bills

Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or authorized users. Objections must be received by the Company within fifteen (15) days after the due date, or the charges shall be deemed correct.

If the Customer and Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Arizona Corporate Commission. Complaints can be directed to the Company by calling 1-888-822- 1403 or by writing to the Company at P.O. Box 1240, Missoula, MT 59806.

Discontinuance of Service

The Company may discontinue or cancel an application for service without incurring any liability for any of the following:

- (a) Non-payment of any amounts owing to the Company, after fifteen (15) days from the due date.
- (b) Violation of any of the other terms or conditions for furnishing service, or the Company may, by giving fifteen (15) days prior notice in writing to the Customer, discontinue or suspend service.
- (c) Condemnation of any portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service.

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- (d) Abandonment of service by the Customer, the Company may, with prior notice to the Customer, immediately discontinue service.
- (e) Any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service.

The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

1. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, or services.
2. The Customer provides false information to the Company regarding the Customer's identity, address, or purpose/use of service(s).
3. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - a. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service(s) not authorized by this Tariff; or
 - b. Using devices that are intended to defraud the Company.
4. Use of service in such a manner as to interfere with the service of other Customer(s).
5. After written or electronic notification of noncompliance with any provisions of this Tariff if the noncompliance is not corrected within the fifteen (15) day period.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time while the Customer had service.

Allowance for Interruptions of Service

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption is whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to, or known to exist by the Company, except otherwise specified in the Company's tariffs.

It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not

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being caused by any action or omission of the Customer within his/her control, or is not in the equipment, if any, furnished by Customer and connected to the Company's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Company.

Credit allowances for failure of service or equipment states when Customer notifies Company of the failure or when Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.

For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly charges specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed twenty-four (24) hours in duration will be rounded up to the next whole twenty-four (24) hours.

Limitation on Allowances

No credit allowance will be made for:

Interruption due to the negligence of, or noncompliance with, the provision of this Tariff by the Customer, any User, or other common carrier (other than Company or ILEC), provisioning service connected to the service of the Company;

Interruption due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carrier, connected to the Company's facilities;

Interruption due to the failure or malfunction of Customer provided equipment;

Interruption of service during any period in which the Company and the ILEC are not given full and free access to their facilities and equipment for the purposes of investigating and correcting interruptions;

Interruption of service during any period when the Customer has released service to the Company or ILEC for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

Interruption of service due to circumstances or causes beyond the control of the Company.

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Cancellation of Service

Cancellation by Customer

Cancellation of service by the Customer is applied pursuant to applicable laws.

Where an application for service is canceled by the Customer prior to the start of any design work or installation of facilities no charge applies.

If cancellation is requested after completion of an installation, it will be treated as a discontinuance /expiration of service and the minimum requirements of rates will be applicable.

Cancellation by Company

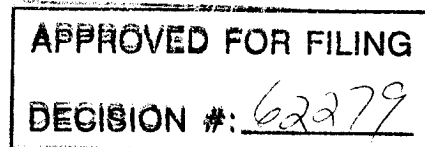
The Company may discontinue or the Customer's service may expire pursuant to applicable rules and laws.

Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel service/application prior to the start of service or prior to any special constructions, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been charged to the Customer if service had begun.

Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company or ILEC without the written consent of the other party except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.



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Notices and Communications

The Company shall mail or deliver all notices and other communications to the Customer at the service address, unless that customer designated a separate address to which the Company's monthly Reminder Notice for service shall be mailed. In the case where a separate address for the Reminder Notice has been designated by the Customer, the Company shall also mail or deliver all notices and other communications to the designated separate address.

The Company shall designate on any Service Order, and on each Reminder Notice for service, a toll free number and an address to which the Customer shall mail or deliver all notices and other communication, except that Company may designate a separate address on each Reminder Notice for service to which the Customer shall mail payment on that Reminder Notice.

All notices or other communication required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all Reminder Notices mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or Reminder Notice with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices or other communications, by following the procedures for giving notice set forth herein.

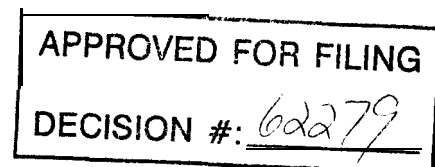
Local Exchange Services

The Company's local telephone service provides a Customer with the ability to connect to the ILEC's switching network which enables the Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein
- Access 911 Emergency Service (enhanced where available through the ILEC)
- Place or receive calls to 800/877/888 or other toll free telephone numbers

Local Service Area

Local Service provides the Customer with a single, voice-grade communications channel. Each line will include a telephone number. The following types of calls and services may be blocked by the Company: Long Distance, Collect Calls, Operator-Assisted Calls, Third Number Billed Calls, or any service that may be billed to Customer's telephone number.



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Basic Features

Each Local Line Customer is provided with only basic local telephone service.

Optional Features

Call Waiting, Three Way Calling, Caller ID, and other enhanced features as they become available from the ILEC.

Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-recurring Charges and Monthly Recurring Charges as specified below:

One-Time Activation Fee	\$30.00
Caller ID Set-up	\$13.99
Recurring Charges:	
Local Line-Live Charge	\$39.99
Optional Features:	
Call Waiting	\$6.99
Call Forwarding	\$4.99
Three-Way Calling	\$4.99
Caller ID	\$7.99
Non-Published Service	\$4.99

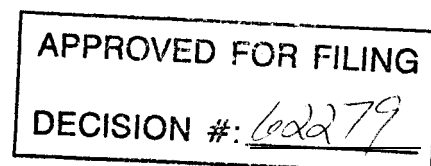
Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number.

In order for listings to appear in an upcoming directory, the Customer must subscribe to service from the Company in time to meet the directory publishing schedule.

Directory listings are provided in connection with each Customer's service as specified herein.

Primary Listing: The listing shall include the first initial and last name of the Customer. The listing will not include the Customer's address or first name unless requested by Customer.



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Non-published Listings: A non-published telephone number will be furnished at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and the directory assistance records subject to the provisions as set forth previously.

Charges for Non-Published Listings are specified previously.

Directory listings are provided in connection with each Customer service as specified herein.

One-Time Charges - Non-Recurring charges associated with Directory Listings are as follows:

Non-Published Number - Per Line - No charge if included in Customer's Original Service order - \$20.00.

Recurring Charges -

Monthly Recurring Charges associated with Directory Listings are as follows:
Non-Published Number - \$5 .00

Miscellaneous Fixed One-Time Charges

Change Telephone Number: \$35 .00
Service at New Address: \$39.00
Reconnection Fee: \$39.00
Disconnect Cancellation Fee: \$10.00

Emergency Services

Allows Customers to reach appropriate emergency services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service.

Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings, and the locations where the offerings are made.

Customer Service

Customer service is available Monday through Friday from 9:00 a.m. to 6:00 p.m., and on Saturday from 10:00 a.m. to 5:00 p.m. by calling 1-888-822-1403.

APPROVED FOR FILING

DECISION #: 62279